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How long does it take?

Cavity Wall Insulation normally takes around two-three hours to install but the time does depend on the size of the house and factors such as weather and access

Is my house suitable?

Before installation, our Surveyors will undertake an assessment of your property to confirm it is suitable for insulation application. This assessment must be undertaken by a Surveyor OR the Technician.

Do I have to do anything before the installation?

The drilling process can create some vibration – so it will be wise to remove ornaments and pictures from the inside of external walls for their safety and your peace of mind. Our Technicians will need access to all walls, so he will require to access inside garages, lean-to's and sheds etc. The Insulation can only be really effective if all walls are insulated, if you have a wall right on the boundary, you may like to mention to your neighbour that the Technician will need to go on their property.

What can I expect on the day of installation?

Due to the nature of the work, there will be an element of dust whilst our Technicians drill injection holes to the external walls. Therefore, it is advisable to keep any cars away from the area, any washing should be taken indoors and keep all windows closed for the duration. This will also create vibration to the property and an amount of noise will be emitted along with our generators and compressors.

Does the Technician have to come into the house?

The Technicians must undertake checks before and after installation, including any fuel burning appliances so it is essential they have access inside your property and the loft.

Are the Technicians trained?

All Technicians (Team Leaders) undergo training by the System Supplier and the installing company to ensure they are competent in CWI and carry a training approval card. Please feel free to ask to see the Training Approval Card.

What about the ventilators that are in the external walls?

Ventilators that supply combustion air to fuel burning appliances must be safeguarded. Similarly, ventilators at ground level that ventilate below timber floors must be safeguarded also. If they are not, the Technician will investigate them to check if they are already sleeved. If they are not, the Technician will remove them and seal them to stop them being blocked by the insulation. Other vents, which may be redundant such as cavity vents or vents that used to supply air to open fires in bedrooms may be closed-off. The Technician will discuss these with you. Redundant cavity air-bricks may be sealed.

What about filling the holes?

The Technicians will fill all of the injection holes with mortar to match the existing as closely as possible. He will use a mortar mix that closely matches the existing mortar and texture. On pebbledash finishes, he will apply pebbles to the surface to match the existing finish. After weathering, the holes are difficult to see.

But my house has painted areas?

Due to amounts of different external colours of the UK housing stock, we generally only keep White and Magnolia Masonry paint. Unfortunately, even if the original paint is used, it may not match the existing colour due to fading and weathering. So, it may be necessary for you to consider painting the area after the mortar has dried.

Will my house be warmer?

Yes – if your heating is not controlled by a thermostat. However, if you have a thermostat it will cut out the heating at the same temperature, so you may notice the difference in the room with the thermostat. However, you should find that the temperature in other parts of your home improves. Your home will heat-up quicker than before, and the heat will also be retained in the property for longer once you turn-off the heating. This will mean that you are using less fuel to heat your home therefore saving you money on your utility bills.

How long will the insulation last?

Providing your property is adequately maintained, the Cavity Wall Insulation System will last the lifetime of the building.